

U-HAUL[®] Web C.A.R.D.[®]
Credit Authorization Receiving Dispatching

12

14

Dealer Number


16

Password

6 digit dealer number e.g. '001234'

Minimum 6 characters

FIG 1



U-HAUL[®] Web C.A.R.D.[®]
Credit Authorization Receiving Dispatching

32

navigation

- 20 rentals
- 22 returns
- 24 transfers
- 26 reservations
- 28 reversals
- other options
- 30 reporting

Computer Help?
Call your Traffic
Office
or Phoenix
@ 1-800-223-6217

Welcome to Web C.A.R.D.

Select an option using the navigation bar to your left. Click the links below to visit other U-Haul sites.


U-Haul Web C.A.R.D. message board

www.uhauldealer.com

www.uhaul.com

You have 1 new message(s) in your Inbox

40



34

FIG 2

Web C.A.R.D.

Credit Authorization Receiving Dispatching

navigation

- rentals
- returns
- transfers
- reservations
- reversals
- other options
- reporting

Rental Options

Customers can rent U-Haul trucks, trailers, and equipment with or without a pre-existing reservation. Rental is available for both **One-Way** and **In-Town**. This form will guide you through the rental process.

In-Town Rental ~44

One-Way Rental ~46

42

Computer Help?
 Call your Traffic Office or Phoenix
 @ 1-800-223-6217

FIG. 3

WebCARD

Page 1 of 1

In-Town Rental
50

Enter Reservation Entity and Contract Number

User Message

Contract Number

Collecting Entity

Enter a reservation number or press Enter to continue

~52

950104 ~54

U-Haul downloads are 621001 Collecting Entity

Help

Cancel

Next >

FIG. 4

In-Town Rental

Enter Customer Information

First Name ~72

Last Name ~74

Address ~76

City ~78

State ~80

Zip Code ~82

Telephone (e.g. 602-549-3819) ~84

Corporate Move Account ~86

Tax Exempt Number ~88

FIG. 5

In-Town Rental

Enter Drivers License Information

Number ~92

State ~94

Expiration Date (e.g. MMYYY) ~96

Birth Date (e.g. MM/DD/YYYY) ~98

Add'l Drivers License Information

Add'l Number

Add'l State ~100

Add'l Exp Date (e.g. MMYYY)

Add'l Birth Date (e.g. MM/DD/YYYY)

FIG. 6

Select Secondary ID or Meaningful Assurance

In-Town Rental

Secondary Id Options Car Registration 104
Secondary Id Number 1999 HONDA ACCOR 106
Secondary Id Expiration Date (e.g. MMY) 108

Help Cancel Next >

FIG. 7

Enter Expected Return Date/Time

In-Town Rental

Return Date 01/28/2001 (e.g. MM/DD/YYYY) III
Return Time 10 00AM (e.g. HH:MM AM) 1/3

Help Cancel Next >

FIG. 8

Select Truck

In Town Rental

Reserved Model
Truck Equipment Number

None

EL 3359U

Help

Cancel

Next >

FIG. 9

Complete Truck Information

In-Town Rental

Truck Equipment Number

EL 3359U

Rental Rate

29.95

Estimated Mileage

50

Mileage Rate

0.49

SafeMove Accepted

☒

Help

Cancel

Next >

FIG. 10

Enter total of Support Sales Items (Boxes, Tape, etc.)

In-Town Rental

User Message

Sell U-Haul boxes and other moving supplies.

U-Haul Sales Items (Incl. Tax)

75.99

Help

Cancel

Next >

FIG. 11

Estimated charges

In-Town Rental

Estimated Rental amount	\$29.95	~ 142
Mileage Amount	\$24.50	~ 144
SafeMove/SafeTow Amount	\$14.00	~ 146
Sales Tax Amount	\$1.77	~ 148
U-Haul Sales Items (Incl. Tax)	\$75.99	~ 150
Estimated Total	\$146.21	~ 152
Prepaid Amount	\$0.00	~ 154


Help

Cancel

Next >

FIG. 12.

In-Town Rental

Credit Card 

Balance Due **\$146.21**

Credit Card Amount *166*

For refunds enter a minus sign after the amount.
Enter 0.00 for Authorization Only.

Credit Card Number *162*

Expiration Date (e.g. MMYY) *164*

2nd Credit Card Number

Credit Card Amount *168*

For refunds enter a minus sign after the amount.

Credit Card Number

Expiration Date (e.g. MMYY)

FIG. 13

In-Town Rental

Finish - In-Town Rental

User Message

FINISH BUTTON starts Credit Card Authorization and Receipt Printing processes. Print 2 copies of the contract (1 for customer & 1 for your records). Print 1 copy of Credit Authorization (customer signed copy is for your records).

Finish Contract *170*

FIG. 14

FIRST COPY-DEALER SECOND-COPY CUSTOMER

FIG. 15

182

U-HAUL EQUIPMENT RENTAL CONTRACT ADDENDUM
SATURDAY 01/27/01 9:55AMIn-Town Rental
DOCUMENT # 00000942

186

Web-CARD Test User
950104RENTED TO MIKE WIRAM 2727 NORTH CENTRAL AVE
602-263-6840
B14838742 AZ 1011 Oct 20 1951

PHOENIX AZ 85004

SECONDARY ID: Car Registration 1999
HONDA ACCORD

RETURN DATE-TIME 01/28/01 10:00AM

TRUCK - 17 E7 LOAD MVR

@ \$29.95 PER RENTAL

EL 3359U

1 KJ876 AZ

\$29.95

MI/KM OUT 1000

\$24.50

\$0.49 PER MI/KM x 0 =

\$14.00

SAFEMOVE - YES

SUBTOTAL

\$68.45

SALES TAX

\$1.77

ESTIMATED RENTAL CHARGE

\$70.22

EQUIPMENT DEPOSIT PAID

\$70.22

ADDITIONAL CHARGES

SUPPORT SALES ITEM

\$75.99

TOTAL CHARGES

\$146.21

PREVIOUS PAID \$

\$0.00

PAID TODAY

CA

\$0.00

CC1

\$146.21

CC2

\$0.00

CM

\$0.00

TOTAL PAID

\$146.21

***** PLEASE READ *****

A.R.S. SECTIONS 13-1806 PROVIDES THAT UPON FAILURE TO RETURN SAID RENTAL EQUIPMENT WITHIN 72 HOURS OF THE DATE AND TIME SPECIFIED FOR ITS RETURN IN THIS AGREEMENT, THE LESSEE SHALL BE SUBJECT TO MAXIMUM CRIMINAL PENALTIES OF IMPRISONMENT FOR NOT MORE THAN 1875 YEARS AND FINE OF NOT MORE THAN \$150,000.

I CONFIRM EQUIPMENT IS CLEAN AND AGREE TO PAY FOR ALL FUEL USED AND RETURN THE TRUCK WITH THE SAME FUEL GAUGE READING AS INDICATED ON THIS RENTAL CONTRACT OR WILL PAY A \$20.00 FUELING FEE PLUS \$2.00 PER GALLON FOR ESTIMATED FUEL USED. U-HAUL DOES NOT REIMBURSE FOR EXCESS FUEL PURCHASED BY CUSTOMER. U-HAUL PAYS FOR OIL (SAVE RECEIPTS)

E. 1/4 1/2 3/4 1

I CONFIRM THAT THIS MARKED GAUGE READING CORRESPONDS WITH THE GAUGE READING ON THE TRUCK. CUSTOMER INITIALS

***** PLEASE READ *****

BY SIGNING BELOW, I ACKNOWLEDGE I HAVE RECEIVED, AGREED TO AND UNDERSTAND THE TERMS AND CONDITIONS IN THE RENTAL CONTRACT AND DOCUMENT HOLDER AND HAVE READ AND UNDERSTAND THE APPROPRIATE USER'S GUIDE(S)

X _____
CUSTOMER'S SIGNATUREX _____
DATEX _____
DEALER'S (EMPLOYEE'S) SIGNATURE

THANK YOU

In-Town Return

Verify Contract Information

First Name *Thomas*
 Last Name *Green*
 Rental Date *2/4/2001*
 Rental Time *0:50 AM*
 Return Date *2/4/2001* (e.g. MM/DD/YYYY)
 Return Time *1:02 AM* (e.g. HH:MM AM)

Help Cancel Next >

FIG. 16

In-Town Return

Return Truck Information

User Message

Current mileage must be greater than out mileage

Equipment Number *DC 3346X*
 Out Mileage *10000*
 Current Mileage *10132*
 Rental Status *01 - OK*
 Rate *29.95*
 Missing/Damage Charge *0*

Help Cancel Next >

FIG. 17

Place Contract on-hold

In-Town Return

User Message

You may place a returning contract on hold.
This will put the equipment on your
inventory, and you can complete the
monetary portion of the contract later.

Place contract on hold? ☐

FIG. 18

Reimbursement Options

In-Town Return

Reimbursement Options

Select from list

Reimbursement Amount

0 ~ 236

(01) Oil, tire, or repair model

~ 238

(02) VIP Certificate number

2nd Reimbursement

Reimbursement Options

Select from list

Reimbursement Amount

0

(01) Oil, tire, or repair model

(02) VIP Certificate number

FIG. 19

240

In-Town Return

Cash/Check Amount Due or Refund Cash

Balance **\$112.16** ~ 242
 Cash/Check Amount 0.00 ~ 244
 For refunds enter a minus sign then the amount

Help Cancel Next >

FIG. 20

250

In-Town Return

Corporate Move Information

Balance Due **\$112.16**
 Corporate Move Amount 0.00
 Corporate Move Account
 Job Number ~ 252
 Purchase Order ~ 254
 Employee Name ~ 256
 Authorization Number ~ 260
 Call 1-800-528-6042 For Authorization ~ 258

Help Cancel Next >

FIG. 21

FIG. 20

262

Promissory Note

In-Town Return

Balance **\$112.16**
 Promissory Amount 10 264

Help Cancel Next >

FIG. 22

U-HAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

navigation

- rentals
- returns
- transfers
- reservations
- reversals
- other options
- reporting

Transfer Options

Use these forms to **Transfer** trucks, trailers and equipment from one U-Haul entity to another. The **Transfer In** form will add items to your inventory and the **Transfer Out** form will remove items from your inventory

Transfer In 272

Transfer Out 274



270

Computer Help?
 Call your Traffic
 Office
 or Phoenix
 @ 1-800-223-6217

FIG. 23

2025 RELEASE UNDER E.O. 14176

276

Transfer In

Contract Information

Dispatching Entity Number 757000 ~ 278

Contract Number 99999988 ~ 280

Help Cancel Next >

FIG 24

Transfer In

Enter Truck Information

Truck Equipment Number **DC 6052A** ~284

Current Mileage **12000** ~286

Last PM **11000** ~288

Plate Number **KJH67K** ~290

Plate State **AZ** ~292

Plate Expiration **0202** (e.g. MMYV) ~294

Rental Status **01 - OK** ~296

FIG. 25

Transfer In

Enter Remarks

Remarks

FIG. 26

FIRST-COPY=DEALER SECOND-COPY-CUSTOMER

304 ~ U-HAUL EQUIPMENT RENTAL CONTRACT ADDENDUM
MONDAY 01/29/01 7:48AM

Transfer In
DOCUMENT # 99999988 ~306

308 ~ Web-CARD Test User
950104

DISPATCHING DEALER 757000 ~310

14' TRUCK

DC 6052A	KJH67K AZ
12000	11000

01 - OK ~312

X _____
CUSTOMER'S SIGNATURE

X _____
DATE

X _____
DEALER'S (EMPLOYEE'S) SIGNATURE

THANK YOU

FIG. 27

FIG. 28

Credit Authorization Receiving Dispatching ~320

U-HAUL Web CARD

Navigation

- rentals
- returns
- transfers
- reservations
- reversals
- other options
- reporting

Reservation Options

Use these forms to make or cancel **One-Way** or **In-Town Reservations**. Use the **Remote Reservation** forms if another U-Haul entity has made the reservation and collected the deposit or you are making the reservation but another U-Haul entity is providing the services.

In-Town Reservation ~322


One-Way Reservation ~324

Cancel Reservation ~326

Remote In-Town Reservation
(Dealer Collected Deposit)

Remote In-Town Reservation
(Deposit Collected Elsewhere)

328



Computer Help?
Call your Traffic Office or Phoenix
@ 1-800-223-6217

Enter Date Information One-Way Reservation

Date Needed 02/15/2001 (e.g. MM/DD/YYYY) 342

Time Needed (e.g. HH:MM AM) 344

Days Allowed 6 346

Mi/Km Allowed 1450 348

Destination City Fort Wayne 350

Destination State IN 352

Destination Code 75000

Destination Phone 800-234-9822

Help Cancel Next >

FIG. 29

Complete Truck Information One-Way Reservation

Truck Model JH 344

Rate Per Rental 425.00 342

SafeMove Accepted ☒ 346

Help Cancel Next >

FIG. 30

One-Way Reservation

Complete Serialized SRI information

Serialized SRI Model KO ~372

Rate Per Rental 10.00 ~374

SafeTow Accepted ☐

2nd Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

3rd Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

4th Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

5th Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

370

One-Way Reservation

More Service Equals More Money

For a safe and efficient use of this equipment during the customer's move, make sure you offer U-Haul's valuable Supplemental Rental Items..

380

User Message

APPLIANCE DOLLY

FURNITURE DOLLY

PADS

ETC...

382

Add these types of items to their reservation on the next set of forms.

Help Cancel Next >

FIG. 33

LI-HAUL® Web C.A.R.D.®

CALL ASSISTANCE IF REPORTING DISCREPANCY

navigation

- rentals
- returns
- transfers
- reservations
- reversals
- other options
- reporting

Computer Help?
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Office
or Phoenix
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Reporting Options

Use these options to review your current **Inventory**, **Reservations** or **Equipment Due**. You can also view a list of **Refunds** given for the current business day. Use the **Reprint** function to view and print out any contract you have created. Use the **Closing** form at the end of each business day.

Closing — 402

Inventory — 404

Reservations — 406

Equipment Due — 408

Refund — 410

Reprint — 412



400

FIG. 34

404

Moving Van Equipment

420

ON HAND		428	422	424	426
Equipment Number	Model Number	Status	Plate No.	Plate State	Plate Expire
BP 1234A	BP	OK	KJL888	AZ	0303
EL 5556A	EL	OK	AA51735	AZ	0901

ON RENTAL

Equipment Number	Model Number	Contract No.	Plate No.	Plate State	Plate Expire
DC 4589Y	DC	00001122	987456	CA	0202
EL 3359U	EL	98989898	LKJ876	AZ	0909

Rotational Equipment

ON HAND

Equipment Number Model Number Status Plate No. Plate State Plate Expire
 No Equipment of this type in your inventory

ON RENTAL

Equipment Number	Model Number	Contract No.	Plate No.	Plate State	Plate Expire
EL 4627Y	EL	00001111	568789	AZ	0202

Support Rental Items (SRI)

ON HAND

Equipment Number	Model Number	Status	Plate No.	Plate State	Plate Expire
AT 4578Y	AT	OK	458963	AK	0202

ON RENTAL

Equipment Number Model Number Contract No. Plate No. Plate State Plate Expire
 No Equipment of this type on Rentals

SRI

ON HAND

430

Model Number	Quantity Total	432	434
		Quantity Rented	Quantity Available
FD	0	0	0
PO	38	12	26
UD	0	0	0
VM	1	0	1

442

Equipment Overdue

Contract No.	Date Due	Equipment Due	Customer
--------------	----------	---------------	----------

440

Equipment Due

Contract No.	Date Due	Equipment Due	Customer
00000015	01/29/2001 12:00	DC 4589Y	Welsh, Bob
00000041	01/28/2001 09:00	EL 4627Y AV 1234A	WIRAM, MIKE
00000042	01/28/2001 10:00	EL 3359U	WIRAM, MIKE

444

Equipment On-Hold

Contract No.	Date Due	Equipment Due	Customer
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408